

Incident Report

1/26/2023

Habersham County E-911 Center

Above & Beyond

For: Dispatcher Loggins, Jaron (D912)

Occurred: 12/21/2022

By: Senior Dispatcher Gould, Kailey
(D909)

Entered: 12/21/2022

Jaron took his lunch break today to go personally meet and provide assistance to a caller advising he was in need of blankets and supplies to keep him warm for the upcoming cold weather event. After all other resources were exhausted, Jaron volunteered to meet the caller at a business in Cornelia.

Shout out and much thanks for your outstanding community support and generosity.

By: Assistant Director Bellinger,
Melanie (D902)

Entered: 1/1/2023

Thank you Jaron for going above and beyond.

By: Director Smith, Lynn (D901)

Entered: 1/5/2023

Outstanding!!! Very proud of you Jaron for taking the time to help this gentleman out.



Office of Habersham County E-9-1-1/EMA

175 EOC Drive, Cornelia, GA 30531

706-778-3911 Fax: 706-778-1921

Lynn Smith, Director/GA-PEM/CPE/RPL

lsmith@habershamga.com

January 5, 2023

Jaron,

It is my understanding that you took it upon yourself to go above and beyond your normal duties at Habersham County E-911. On 12/21/22 a gentleman called requesting supplies to keep warm during the impending storm. After all resources were exhausted, you took it upon yourself to assist this gentleman by meeting him and furnishing him with supplies. Because of your big heart and generosity, you probably made his time more enjoyable and comfortable.

I can't thank you enough for what you did. You have made me and everyone who works here very proud of your act of kindness.

Thank you for your gracious generosity,

Sincerely,

Lynn Smith, Director

Incident Report

1/26/2023

Habersham County E-911 Center

Above & Beyond

For: Senior Dispatcher Fauscett, Kim
(D910)

Occurred: 1/26/2023

By: Supervisor Bannavong, Melissa
(D903)

Entered: 1/26/2023

Sara from our HR department called in advising she had received a call ref to a welfare check rqst for a elderly female who lived alone and is currently without power and food. Ms. Kari Hall at 113 manor place dr. When we sent law enforcement out there, they did confirm Ms. Hall did not have any power or any food in the residence. Ms. Hall not only had no power or food but also suffering with a factured food. Kim took it upon herself to call Georgia Power and paid \$350.38 to have Ms. Hall's power bill to have it restored and have power for the next month.

By: Supervisor Bannavong, Melissa
(D903)

Entered: 1/26/2023

Foot**

By: Director Smith, Lynn (D901)

Entered: 1/26/2023

Kim thank you for your kindness and generosity. This is truly a selfless act of kindness. You make me proud and shine a positive light on yourself and all that work here. Thank you.



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Lynn Smith, Director/GA-PEM/CPE/RPL

lsmith@habershamga.com

January 26, 2023

Kim,

It is my understanding that you took it upon yourself to go above and beyond your normal duties at Habersham County E-911. On 01/26/2023 a call was received from Human Resources in Baldwin requesting assistance for a lady with no power or food. After officers verified that this was in fact true, you took it upon yourself to call Georgia Power and pay her past due bill and upcoming month so this lady could stay warm. Baldwin Police provided food from the food bank so that she would have food as well. Because of your big heart and generosity, you have shown her that there are good people in this world.

I can't thank you enough for what you did. You have made me and everyone who works here very proud of your act of kindness.

Thank you for your gracious generosity,

Sincerely,

Lynn Smith, Director